

*Summer 2018*

# OUT & ABOUT

*Community. Connection. Belonging!*

*Issued July 2018*

*Newsletter*



Chilliwack Society  
for Community Living  
— est. 1954 —

*Welcome to  
Gillette Place*





# Gillette Place

## Sunshine Drive – Development & Growth:

There has been a lot of change and growth at our sites on the corner of Wells Road and Sunshine Drive.

If you've been in the area recently you will have noticed the large construction project; we built a tri-plex: three beautiful, two-bedroom homes, each home to two roommates who have moved from other CSCL residential services.

This project has been in the works for a number of years, through a number of design revisions ensuring maximum accessibility, then zoning and building permits and we finally broke ground on July 11th, 2017.

Our thanks to everyone that was part of the project in some way: City of Chilliwack, CLBC,

Precision Building Design, Harmsen Construction, and Vancity. The residents moved in on March 28th and celebrated with an Open House on June 22nd.

***Gillette Place was named after CSCL's former Executive Director, Brenda Gillette***

The four residents of Taylor House moved to Gillette Place, leaving Taylor House vacant and available to provide temporary housing to someone in need.

CSCL has been a consistent responder to crises and placement breakdowns across our region for the past many years.

As soon as Taylor was available, another individual moved right in, finding a welcoming home during a time of turmoil.

We have submitted a proposal to CLBC for the development of a formal crisis response resource.

Creating a stable staffing team and dedicated resources will ensure crisis supports are always available when needed, and allow the ability for the team to develop their expertise.

Our Mathieson Centre has entered into agreement with Wind & Tide Preschool for another year of shared space.

Wind & Tide uses our multi-purpose area and kitchen between the hours of 8 and 3; off-hours from our child & youth services.

The pre-school takes a break for the summer, when our Summer Teen Programs and Summer 'Scapes take over the centre for the full days.

# Sunshine Community Garden

The Sunshine Community Garden is growing steady - 43 plots rented so far this growing season - and lots of fun things are happening!

The Scarecrow competition has started and the best scarecrow will be announced at the beginning of July. Please keep creating your scarecrows and send them to the Garden's new coordinator, Simon at [simon.wulffraat@cscl.org](mailto:simon.wulffraat@cscl.org).

The Garden recently received a \$150 dollar gift card from Home Depot and used the money to buy a Weed Wacker to help clean up some areas in and around the Garden.

An individual supported by CSCL and also currently employed by CSCL to mow the grass has learned how to use the Weed Wacker and is making sure the

garden looks really nice.

The recent Garden fundraiser at the Jolly Miller was a huge success and sold-out with 100 tickets being sold. Over \$1100 was raised and all proceeds went directly to the Garden to fund various projects.

Youth attending CSCL's Children & Youth Services have made some really nice number signs for the garden plots that will be displayed soon.

On June 23rd, another Worker Bee from 9am – 1pm was held to improve the garden by planting the pumpkin patch.

Pictured are two of the scarecrow entries seen cropping up around the Community Garden



# CSCL Happenings



## Glee Club

### AGM:

Individuals, families, members, staff and board members gathered at the Coast Hotel (Chilliwack) on the evening of June 5th for CSCL's Annual General Meeting. Over 100 people were present to hear of the Society's continued growth, quality services, its fiscal responsibility and plans for the future. A highlight of the evening was the entertainment provided by our Child & Youth Services own "Glee Club"!

### PMR:

CSCL has also produced a Performance Measurement Report (PMR) each year since 2003. The data collected and the resultant analysis highlight the strengths of the organization and perhaps more importantly identify those areas where change or improvement is required. The PMR identifies

the organization's primary stakeholders: the individuals who receive services, their families, care providers, funders and employers. The 2017 report shows positive results and continued high levels of satisfaction with our services as well as areas for improvement. This report was reviewed and approved by the Board of Directors at their May 2018 Meeting. Each strategy and goal will now be copied into our Business Improvement Plan so we can track our progress towards continuous quality improvement.

### includeMe!:

CSCL also received its includeMe! Report from CLBC demonstrating how CSCL does in comparison to other organizations in the region regarding Quality of Life indicators. CSCL achieved the

highest score in 2 of the 8 domains - Social Inclusion and Interpersonal Relations - which could be connected to our focus on Social Capital.

- CSCL scored higher than all other organizations in the region (the "Overall Score") in 5 of the 8 domains – 2 were even – 1 was lower but by only 0.1 points

- CSCL scored higher this survey in 4 of the 8 domains compared to our last survey – 1 was even – 3 were lower but by only 0.1 points for each

- CSCL scored higher in the QoL Composite score by 0.2 points (7.4 to 7.6)

- All 8 domains were positively in correlation with employed individuals – "life is better for those employed"

# Meet the Board

Sandeep Sandhu



*CSCL's Board of Directors plays a pivotal role in the strategic direction of the work we do as a Society. Sandeep has been a CSCL Board Member since 2017.*

Q: As the HR manager at Home Depot Chilliwack, you have done a wonderful job embracing inclusive employment—tell us why that is important.

A: Having an inclusive hiring process attracts different candidates who are dedicated, enthusiastic, and bring positive attitudes that are contagious in the workplace. Working at Home Depot, we are always working for our community. Having associates from diverse backgrounds and diverse abilities will relate to our customer in their different ways. We are a reflection of our community.

Q: Chilliwack is still a small town in some ways - do you see that at work?

Q: Having repeat

customers that come into Home Depot, we start to build relationships. There are a lot of customers and associates who know each other on first name basis. Sometimes, customers come in just to speak with our associates. We have a child who is now 11 years old, that comes with his Dad to shop. He has built such a strong relationship with one of our long time associates, they come in weekly just to “chat”. He has a Home Depot shirt and I have never seen him not wearing it!!

Q: Of course Chilliwack is known for its outdoorsy activities like hiking – what is your favourite local hike?  
A: My favorite is Lindeman. When you get up to the lake, it is a beautiful view!

## CSCL History

“History of Sunshine Drive”  
by Brenda Gillette

“In 1954 the dreams of the founding members of the then Upper Fraser Valley Society for Handicapped Children became reality with the start of a school for their children in the basement of the old Carman United Church on Vedder Road.



While they were thrilled to see their children begin to lead normal lives in the community they believed they needed a place they could call their own and began the search for suitable and affordable property.

Their efforts to raise the funds needed to do this included bake sales, door to door campaigning and appeals to the community.

Eventually the Carter family, farmers in Sardis, became aware of the need and donated several acres to the Society on what is now Sunshine Drive.

The Society itself was able to purchase another piece of acreage to link to Wells Road and the rest as they say, is history.”

Note: CSCL's newest Residential Service, Gillette Place, was built on the Sunshine Drive area and has been named after CSCL's first and longest serving Executive Director, Brenda Gillette.

# Staff News!



## Boston Bruins

CSCL is thrilled to welcome the Boston Bruins Alumni Tour to a game at Prospera Centre on Saturday, February 23, 2019. The Big, Bad Bruins will play a group of local hockey players, the Chilly Wackers.

## COR Report

CSCL's COR audit has met the quality standard and has once again received a passing grade. CSCL has 30 days to prepare an action plan based on audit recommendations and submit the plan to the BCMSA to complete the 2018 audit process.

## CSCL Insights

Two successful candidates have been recognized through CSCL's new Insights initiative as a result of the Open House held earlier this year. Another Open House will be scheduled for the fall.

## Transportation Award

Congratulations to the staff supporting CC for winning the first bi-annual Transportation Award.

# Heritage Group

*CSCL has been operating in the community for over 60 years and CSCL's Communication Committee is looking for ways to capture and preserve CSCL's history.*

As a result, the CSCL Heritage Group formed in the spring of 2018 consisting of long-term and former staff. CSCL contacted the Chilliwack Museum and

Archives to explore the best approach to this endeavour and



Tristan Evans (Archivist), Brenda Gillette and Shaaron Enright.

work is underway with cataloguing old photos, documents and artefacts. Pictured are some of the members: L to R: Julie Unger,

# Social Capital Update

*CSCL's Social Capital Innovators Group continues to work on the development of new information and support strategies to enhance the Society's Social Capital focus.*

This includes collaborating with managers and staff, in the pursuit of increasing social capital for individuals using CSCL services.

Another strategy is the proposed "Social Capital Road Show";

where Innovators will be scheduling time to present and discuss Social Capital at individual teams' staff meetings. At this year's AGM in June we also shared stories of individuals who were increasing their relationships through



*"Welcome to the Neighbourhood Party" - Featuring Tracey who lives at Vanmar*

connecting with people in their apartment building, making friends at church, going to movies with people they met at work, and

planning neighbourhood block parties. We know that story-telling

is a great way to inspire possibility and will be developing a series of videos to demonstrate inclusion and belonging through social capital approaches. Check out CSCL's website to read more about our Social Capital stories.

# In Memoriam

*Linda Wakaryk accessed services through CSCL since she was a young adult, including using the old respite program when she broke her leg and attending the OC on Sunshine Drive.*

4 years ago Linda moved into Wilmada where she adored living with her 3 roommates Wil, Terall and George. Linda was fun, witty and passionate. Not a day went by that she didn't speak of "My Mom" and her sisters as she counted on her fingers. Linda appreciated her family coming to Chilliwack often. She was fond of



bright colors such as yellow and orange. Flowers made her very happy, she often spoke about giving her Mom yellow roses. Her dream was to use her bank card to buy a new set of suitcases and a BIG white house with Ken who was her favorite support staff. She is dearly missed by many.

# Board Update

*CSCL's Board of Directors was elected at the June 5th Annual General Meeting and held its first meeting as a new board on June 26th.*

The Board invited CSCL's Leadership team to meet with them and share a meal, while learning of some exciting CSCL projects. This first meeting included election of the board executive and the following

members were voted to hold office: President – Ron Laser, 1st Vice-President – Tori Long, 2nd Vice-President – Lori Hockin, and Secretary/Treasurer – Jeremy Johnson. The board also established its committees for Finance, Membership/Nominating



*CSCL Board President, Ron Laser (pictured above)*

and Property Planning. Ron Laser, CSCL's Board President was elected for a second straight term and continues to provide excellent stewardship and insight into CSCL's strategic direction.

On a sad note, CSCL said good-bye to Board member, Teri Voss, who was honoured with a small gift for her service to CSCL. The Board will take a long deserved summer hiatus and reconvene in September.

# Child & Youth News!

## Summer'Scapes Begins!

Summer is starting and the CYS Department is busy as ever! Keep an eye out for our little green monsters as our Summer Scapes program begins July 9th! We still have a few spaces left for Community Registrations! Big field trips are planned this summer including the MacMillan Space Centre, Science World and the Waterslides! We end it all with a big outdoor BBQ for all the families involved which includes an amazing performance from our summer Drama Club! We look forward to a busy fun filled summer!



# CSCL By The Numbers:

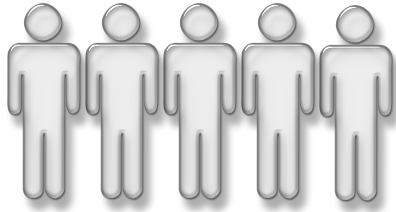
**1 2 3**

As of July 1, 2018

# of  
**Individuals**

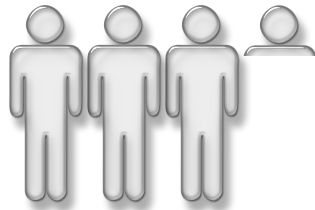
Supported:

**507**



# of  
**Employees:**

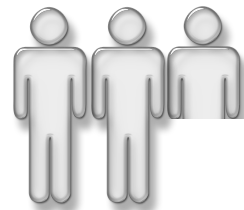
**336**



# of  
**Active**

**Caregivers:**

**259**



39%



61%



0-18	19-29	30-49	50-64	65+
30%	35%	22%	10%	3%

## Serving Communities in:

- Chilliwack
- Sardis
- Hope
- Yarrow
- Agassiz
- Harrison
- Deroche
- Greendale
- Cultus Lake
- Sunshine Valley



# CSCL Reports

## Measuring Up!

A random survey of progress updates from CSCL's official Plans and Reports:

### COR Report:

Excerpt from CSCL's most recent COR Report audited by Dean Sinclair of the BCMSA:

"Access to WorkSafeBC regulations is a legal requirement. Ensure the link from ShareVision to the WorkSafeBC website is prominent and clear. Consider placing a poster at each site indicating how employees can access the regulations and Worker's Compensation Act directly on the WorkSafeBC website."

CSCL is  
**100%**  
Non-Profit

**7**  
Services

**54**  
Service/Program  
Options

## ONLINE PRESENCE:



**1058** Likes



**664** Followers



**206** Followers



**2152** Views



## STAR Award



Tom Fleig will be presented his STAR Award by CSCL's Executive Director, Julie Unger. Pictured is Tom and Shaaron Enright earlier this year when Tom received his 5 Year Employee Recognition Award

*Congratulations to Tom Fleig who received the latest CSCL STAR Award for excellence in his job as a CSCL employee.*

Tom was presented with a STAR Certificate, a Letter of Recognition and a \$100 cheque.

Tom's nominator wrote this about him:

"Tom goes above and beyond to support all the Individuals and Staff at all of our CSCL properties.

He ensures that safety is a priority for CSCL and responds quickly and efficiently to emergencies, and regular maintenance.

Tom gives consideration to expenses and seeks out ways for the Society to save money including recommending improved lighting methods that generate savings. Tom is watchful for hazards and gives advice and shares knowledge with all staff."



Christina's "gang" at Cultus Lake on a typical day while providing respite through CSCL's Children's Respite Program

## Caregiver Award

Christina Arink has been providing respite as a Contracted Caregiver for Children's Community Respite since December 2017. She is a busy mother of five, and has embraced her role as a Caregiver with passion and devotion. She is happy to include parents in activities, building trust and relationship. She is sensitive to the needs of parents as well as the children she supports, and is always ready to arrange her schedule to meet the wishes of the child or youth. If a child likes to go to the Library, she takes them there; if they don't want to go to church, she stays home with them. One of her parents says of Christina: "She's absolutely amazing! She feeds him, tires him out, takes him places – She's awesome!" Another parent says: she "loves giving [him] new experiences". Christina and her family have welcomed the children she supports into their family and are truly inclusive!

# CSCL Events...



## Sunshine Community Garden

is having a Scarecrow Contest for all CSCL programs  
Contest runs May 15th to June 28th  
Winners will be announced July 3, 2018



## Summer Scapes

July 2018

CSCL's Children & Youth Department is looking forward to another fun filled summer.

**party in the park!**  
JULY 2018

## Party in the Park

Every Friday in July

Chilliwack's biggest Party is back!

Take part in the great community event happening every Friday in July!

**SPOOKY SPECTACULAR!**

## CSCL Event

October 12, 2018

Our Annual Community Living Event is moving to Friday night. Hope to see you there, and don't forget to invite family and friends!



## The Great BC Shake Out

October 18, 2018 at 10:18am

On October 18 at 10:18 am, millions of people worldwide will practice how to "Drop, Cover, and Hold On" during the Great Shake Out Earthquake Drills!



## Staff Winter Gala & Dinner

Saturday November 24, 2018

Our Biennial Staff Winter Gala & Dinner will be at the Harrison Hot Springs Resort & Spa. Plan now to attend and stay for the night!



CSCL is thrilled to host the

## BOSTON BRUINS Alumni Tour

Saturday, February 23, 2019

Prospera Centre Chilliwack

# Busy Bee

David Godbout is a hard-working success story – a self-employed business owner with a successful micro-enterprise called, “Busy Bee”.

David’s interest in enterprise goes back to “Teen Biz”, an unofficial business, back in the day, run by teens in CSCL’s Teen Clubs selling pop and snacks at the CSCL office.

David’s father works as a delivery person for Pepsi and the idea appealed to David.

When David reached adulthood, he wanted to enter the workforce, and so became connected with CSCL’s Supported Employment Services. The goal for Supported Employment is to eventually phase out support and have the worker



do their job independently, but it became evident David would need a different model.

This led to the creation of Busy Bees, which David purchased in 2009. David’s business has been modestly successful and his current business base includes 5 locations in the downtown Chilliwack area.

The secrets to David’s success are his attention to detail, his ability to avoid distraction, and above all loving what he does. David enjoys being busy and productive and the

sense of accomplishment he gets from his work.

Perhaps the biggest advantage to Busy Bee is the social network it has created for David. David has gotten to know many people in the community through Busy Bee, and his customers have all grown to care about him.

David’s family is quick to point out that the people who get to know David through Busy Bee benefit as much or more than David does from the relationship.

This is true – when we create inclusive spaces in our schools and communities it benefits everyone.

So thank you, David, for helping to make Chilliwack a better place!

## Chilliwack Society For Community Living

Supporting adults with developmental disabilities, children and youth with special needs and their families since 1954.

9535 Mary Street  
Chilliwack, BC  
Phone 604-792-7726  
Email [info@cscl.org](mailto:info@cscl.org)  
Web [www.cscl.org](http://www.cscl.org)

*“Our Vision is for a community that welcomes and includes everyone.”*



Follow us on Social Media:



## Your Voice!

Many thanks to Julie Unger, Brenda Gillette, Ellen Peters, Danielle Cross, Aileen Mathews, Karen Slingerland, Cori McLaughlin and Natalie Karam for their contributions to this edition.

Do you have something to say? Let’s hear from you!

Please contact Jeff Gilbank at [jeff.gilbank@cscl.org](mailto:jeff.gilbank@cscl.org) for your comments, editorials, and/or newsletter ideas.